

E2C srl believes that the future of the company is oriented toward achieving maximum customer satisfaction through the supply of innovative and reliable products. To this end, E2C srl is committed to continuously researching the market, not only for new technologies/components but also for suitable human resources in order to develop increasingly innovative solutions. In doing so, E2C srl undertakes to:

- Enhance the skills and level of satisfaction of its employees;
- Establish and maintain long-term relationships with external suppliers who become partners based on mutual trust, transparency and honesty, involving external suppliers in company processes related to the search for optimal and innovative solutions as well as compliance with environmental and safety aspects;
- Establish relationships with universities both local and beyond to promote research and the development of technological innovations;
- Increase and diversify the market by adapting its offering;
- Improve the efficiency of production processes and project management.

To achieve these objectives, E2C srl will promote all the actions envisaged in the Quality Manual aimed at ensuring not only internal satisfaction but also external satisfaction.

The Management of E2C srl has allocated the necessary funds and made available the personnel and tools required for the implementation of the Quality Management System which will be constantly monitored and periodically evaluated by measuring the achievement of the objectives set for the controlled processes.

E2C srl must pay the utmost attention to customer requirements and expectations, to the applicable regulatory and legal requirements and to the continuous improvement of the organization and the satisfaction of customers and interested parties.

E2C srl must pursue quality in all phases of every process with every employee involved in achieving the objectives.

Management periodically verifies that this policy is appropriate to the company's purpose and context, is implemented and shared at all levels of the organization and establishes objectives for continuous improvement and customer satisfaction.

Vicenza, 07/05/2025

The Management